

# VP of Deposit Services

(1) Executive - Full Time

#### **ABOUT US**

Churchbridge Credit Union is a full service, member owned, two branch financial institution. We serve the communities of Churchbridge, Langenburg, MacNutt, Bredenbury and surrounding areas. Our communities are centered around agriculture and potash mining. We are located in East-Central Saskatchewan.

At Churchbridge Credit Union, we are committed to providing exceptional financial services to our members. As a community focused organization, we pride ourselves on our dedication to member satisfaction and community growth.

With our ongoing growth, we are expanding our executive team and are currently looking for a dynamic and forward-thinking VP of Deposit Services.

### **POSITION OVERVIEW**

The VP of Deposit Services will be a key member of the executive team and will play a pivotal role in leading our wealth and member services teams. In this role, you will develop and execute strategic plans to enhance our wealth offerings and elevate our member experience. Your leadership will be critical in building a high-performing team dedicated to delivering personalized financial solutions and outstanding service to our members.

#### **KEY RESPONSIBILITY AREAS**

- Oversees the credit union's deposit services portfolio, ensuring all activities comply with sound business practices, legislation, regulations and policies and procedures.
- Develops and implements operating plan and budgets for deposit services department.
- · Evaluates member and market needs to identify and pursue new opportunities.
- Embraces change, encourages innovative thinking and continuously seeks ways to improve processes and services.
- Provides direction for the deposit portfolio, resolves complex inquiries and issues through detailed analysis, and develops and evaluates potential solutions.
- Identifies ongoing members needs, serving as a liaison between members and other credit union specialists to meet member needs.
- Proposes and recommends updates to policies and procedures for enhanced efficiency and effectiveness of Member Services.
- Keeps informed of industry and competitive trends that impact the business, maintaining thorough knowledge to inform the department and contribute to strategic decision-making.
- · Leads, coaches and mentors deposit services staff, fostering an engaging and motivating environment.

## QUALIFICATIONS

- Post-Secondary education in related field plus 5 7 years of job-related experience, or an equivalent combination of education and experience.
- Knowledge and experience in deposit services, wealth management, financial planning and investments.
- · Demonstrated ability to coach, lead and mentor staff.
- Extensive experience in sales and building and maintaining strong relationships.
- · Knowledge and understanding of credit union operations is preferred.
- Additional wealth management certifications such as Canadian Securities, Investment Funds of Canada, and Certified Financial Planner, are not required but would be considered an asset.

We offer a comprehensive total rewards package, including group benefits, pension contributions and professional development opportunities for career growth.

This is an excellent opportunity for a community-minded individual to be a part of a successful and growing organization.

If you are interested in this position, please submit your cover letter and resume to Laurie Smith at creditunioncareers@outlook.com.

## Application deadline is August 15, 2024.

We thank all applicants. However, only those who are shortlisted will be contacted.